

Digital Inclusion Concept – Donated Device Specification and Conditions

General Condition;

1. You must have the express permission of the device owner, that you may donate the device.
2. The device must be in working order. We are unable to accept faulty or damaged devices.
3. Please ensure that you also donate the power supply/charger and cable for the device.
4. The device must be unlocked (open) and have any/all passwords removed.
5. You should remove all files, documents, photos or images before donating the device.
6. Once donated, the devices will have all their data erased and will be re-formatted.
7. If the device to be donated has a SIM card, please ensure that the SIM card is removed.
8. When donating a device, please stick a piece of paper onto the device that includes only your e-mail address. (no name or other contact details) We will only use this to inform you that your donated device has been received, and when it has been re-formatted.

Minimum technical specifications for donated Laptop devices;

- 64-bit x86 processor or equivalent
- At least 2 GB of memory (RAM)
- Built-in hard drive (at least 4GB or larger)
- At least 1 x USB port to upload new image and Secure Erase software.
- Windows 7, 8 or 10 for PC's ; or iOS 9 or higher for Apple devices

Minimum technical specifications for donated Tablet devices ;

- At least 7 inch display
- 1.3GHz quad-core processor or equivalent
- At least 1.5GB of memory (RAM)
- Internal storage of at least 8GB
- Must include wireless LAN, Bluetooth and USB / micro USB functions
- Android 5 or higher or iOS 9 (iPadOS 13.6.1) or higher.

GDPR

Under the General Data Protection Regulation (GDPR) (EU) 2016/679, we have a legal duty to protect any information we collect from you. For this reason, we will not be collecting or recording the name or address details of device donors.

Furthermore, to comply with the General Data Protection Regulation (GDPR) (EU) 2016/679, after donation, each donated device will have all its data and any software erased and will then be re-formatted and restored back to the original factory settings, prior to being donated back into the Community.